FURTHER PARTICULARS FOR THE POST OF
ACADEMIC ADMINISTRATOR
Requirement

St John’s College wishes to appoint an Academic Administrator to the Academic Support Office in the Education Department.

St John’s College

St. John’s College was founded in 1511 by Lady Margaret Beaufort, the mother of King Henry VII. One of the largest Colleges in the University of Cambridge, it is a registered charity with the charitable purposes of advancing education, religion, learning and research.

The College has some 160 Fellows covering the complete range of academic disciplines. The student body is made up of both undergraduate and postgraduate students. The College typically has around 575 undergraduates in residence and admits 172 new undergraduates every October, who have been selected from well over 1100 applicants. St John’s has on average around 375 postgraduate students in residence and admits over 100 postgraduate freshers every year. The College is a very diverse community with around 20% of its undergraduates and 55% of its postgraduates coming from overseas, and around 70% of its UK undergraduates coming from state schools and colleges, including many students from widening-participation backgrounds. The College provides all students with accommodation in or near its large and beautiful riverside site in central Cambridge, as well as with extensive academic, financial and wellbeing facilities and support. Student outcomes are excellent. All Fellows (academics) have a study in College and some 30 Fellows are resident there. The College employs c. 250 Assistant Staff.

Further information on the College can be found on the College website: www.joh.cam.ac.uk.

College Aims: the College’s statutory aims are the advancement of education, religion, learning and research.

Job title: Academic Administrator

Department: Academic Support Office, Education Department

Responsible to: The Senior Tutor, but with a day-to-day liaison with assigned Directors of Studies and Tutors responsible for subjects within those assigned to the Academic Administrator

Job Purpose: To provide a comprehensive and high-quality administrative service to the Directors of Studies, Tutors and wider teaching community in a number of assigned subjects studied by undergraduates at the College, providing support and advice that is efficient, effective and reliable.

Principal Responsibilities and Duties

Subject content and knowledge

- Work closely with the Directors of Studies, Tutors, Teaching Fellows and other academic staff in the assigned subjects, to develop a comprehensive understanding of the subjects and the needs and requirements of those working within them.
• Use this understanding to develop approaches, processes and systems that meet these administrative requirements of the subjects.

• Build and maintain an understanding of the University-related aspects of the assigned subjects, including University course content and syllabus, and departmental and school requirements.

• At the College level, build and maintain an in-depth knowledge of all aspects of the assigned subjects including teaching, staffing, admissions and results.

• Ensure that changes within subjects and curricula, and requests made by Directors of Studies, are fully shared throughout the College teaching community for the assigned subjects, and with students as required.

**Reporting and analysis**

• Develop reports to monitor the assigned subjects including teaching, results and other statistics

• Manage the production of, and write content for, reports, presentations and papers for periodic subject review meetings, Tutors meetings, College Council meetings and other meetings as required.

• Use analytic skills to aid Directors of Studies and Tutors when analysis is required to develop content of academic documents.

• Manage the preparation of data and/or reports for the Education Department’s Annual Report, in relation to the assigned subjects.

• Prepare and make presentations to Directors of Studies, Tutors, Fellows and staff on the assigned subjects

• Research and provide ideas and solutions to issues identified

**Administrative infrastructure and processes**

• Develop and maintain a database of standard documents, letters and forms relating to the assigned subjects

• Send out notices, invitations, reminders and general email correspondence as appropriate.

• Take the initiative to design and develop effective and efficient processes for the assigned subjects, monitor their success and update as appropriate to reflect changing needs

• Deal with correspondence, phone calls, emails and in-person requests relating to the assigned subjects, redirecting relevant queries to Student Services.

• Maintain teaching and other statistics in relation to the assigned subjects.
• Arrange meetings and draft minutes of meetings, for Tutors and Directors of Studies in the assigned subjects

**Subject Induction and Planning**

• Assist in the induction of new Tutors, Directors of Studies, teaching Fellows and other academic staff in the assigned subjects.

• Provide support to the annual Title A Research Fellowship competition in relation to the assigned subjects.

• Assist in long-term planning of staffing of the assigned subjects, the process being headed by the Senior Tutor’s Office.

**Student Admissions**

• Working with the Admissions Office, provide support to interviewers (including Directors of Studies and Tutors) in the assigned subjects, to ensure effective and efficient running of the Admissions process up until the point students become offer holders.

• Design and implement administrative processes that meet the needs of interviewers for administrative support throughout the Admissions Round, including the preparation and production of documentation for interviewers.

• Manage and implement an admissions interview timetable for all interviewers in the assigned subjects.

• Ensure that all information held in support of interviewers in the assigned subjects is accurate and up to date.

• Work with the Admissions Office to ensure that all invitation letters and offer letters are sent to successful applicants, and to manage processes related to the production, and signing-off, of accurate decision lists on behalf of interviewers.

**Student oversight and support**

• Assist the teaching staff in the monitoring of students, including collation and analysis of data.

• Oversee the maintenance of records/information on junior members as appropriate.

• Write and provide content for all administrative documents, files and related items concerning students, as required by the teaching staff, including letters, academic references, job references and reports.

• Prepare and provide content, in consultation with Directors of Studies and Tutors, for papers for all student related cases to be heard at Tutors’ Meetings.

• Manage processes related to applications made to the University on behalf of Directors of Studies and Tutors for the assigned subjects, including applications to the Applications Committee or Board of Examinations.
• Work with the Student Services team to manage the Orientation Week programme in relation to provision for involvement of Directors of Studies and Tutors in the assigned subjects

• Work with Student Services to ensure the most appropriate assignment of responsibilities and tasks between the Academic Administrator and Student Services teams and ensure that good lines of communication and dialogue are maintained at all times

Communications and events

• Keep Directors of Studies, Tutors and the wider teaching community for the assigned subjects aware of relevant decisions of the College Council, other College committees and the relevant University Schools, Departments and Faculties.

• Manage and provide content and implement processes to communicate subject information to students, maintaining subject pages on the College website.

• Manage the timetabling, implementation and maintenance of a yearly schedule/programme of meetings and events for Directors of Studies, Tutors and wider teaching community for the assigned subjects. This includes supervision times, end of term meetings, drinks receptions and dinner invitations.

Academic Support Office

• Work with the other Academic Administrators as part of the Academic Support Office in support of all subjects

• Proactively engage with the Academic Administrators covering other subjects, to ensure that common approaches and standards are adopted and maintained, and that exchanges on best practice take place regularly.

• In conjunction with the other Academic Administrators, develop and maintain a record of Academic Administrators’ Policy Procedures.

• Provide cover for expected or unexpected absence of other Academic Administrators

• The list includes the principal accountabilities of the role but is not exhaustive. Other relevant duties may be assigned.

Resources Managed / Facts and Figures:

• Assigned Subjects: Economics, English and the Medical Sciences & Veterinary Sciences.

• Student numbers: The number of students in the assigned subjects is likely to be c. 210.

• Staff numbers: 2 Tutors, 10 Main Directors of Studies, 5 sub-Directors of Studies and other academic staff in the assigned subjects.

• Software: Constant use of Word; Excel; Outlook; Adobe Acrobat Pro: CamSIS; CamCORS, SharePoint and other analytic and College bespoke software.
**Decision-making**

An Academic Administrator:

- Decides on the appropriate prioritisation and management of his/her work within the Academic Administrator team.
- Acts on behalf of Directors of Studies and Tutor where appropriate or as instructed.
- Takes full initiative to respond to the needs and requirements of individual Directors of Studies, Tutors and the wider teaching community for the assigned subjects.
- Uses knowledge of the specific subjects to ensure that appropriate support is given and maintained.
- Continually assesses the changing needs of the assigned subject courses and of the Directors of Studies, Tutor and wider teaching community in the assigned subjects to ensure processes are up to date, relevant and effective.
- Contributes to the Academic Administrator team giving suggestions for improvements to policies/procedures.
- Is able to work both independently and as part of a team.

**Person specification**

Set out below are the qualifications, experience, skills and knowledge that are the minimum essential requirements for the role or are desirable additional attributes.

**Essential Requirements:**

- Educated to degree level, or with equivalent experience.
- Significant previous administrative experience, with well-developed, proven, organisational skills.
- Strong IT skills, including Microsoft Word, Excel, Powerpoint, Outlook, Adobe Acrobat Pro.
- Strong self-management skills with regard to workload and the ability to demonstrate strong initiative and ability to work on his/her own initiative and judgement.
- Excellent communication skills, both written and verbal, as the post involves liaising and dealing with a wide spectrum of people including Directors of Studies, Tutors, Fellows, College staff and students.
- Strong literacy and numeracy skills
- Must be able to prioritise workloads in order to meet deadlines, with a high degree of flexibility to respond to highly fluid and open-ended tasks.
- The ability to maintain effective working relationships with Directors of Studies and Tutors.
- The ability to deal appropriately with sensitive and private information and to operate in a highly confidential and professional manner.
- Emotional intelligence and cognitive ability.
Desirable Requirements:

- Experience in the Higher Education sector.
- Experience in the University of Cambridge in particular would be beneficial but is not essential.
- Good presentation skills in team and colleague meetings.

Terms and Conditions

Length of post: Permanent
Salary: The salary for the post will be between £36,939 - £41,576 p.a. (depending on experience) plus benefits
Hours of work: 36.25 hours per week
Location: The role is based in Cambridge.

Contractual benefits include:

- Membership of a defined contributory pension scheme after a qualifying period
- Additional Christmas salary payment
- Annual leave of 36 working days (inclusive of Bank Holidays)

Other benefits include:

- Free lunch in the College’s Buttery Dining Room (subject to a monetary limit)
- Access to a ‘cash plan’ healthcare scheme currently provided by Simplyhealth which provides some financial assistance towards the cost of everyday health expenses such as sight tests or dental check-ups (after a qualifying period)
- Free car parking close to the College (subject to availability)
- Free use of an on-site Gym
- Free life cover

The appointment will be subject to an initial probationary period of nine months during which the appointment may be terminated by three months’ notice on either side.

Recruitment Process

Please include in your application:

- A completed application form;
- A brief covering letter summarising why you believe yourself to be suitable for the role and why the role appeals to you;
- A full c.v.

Applications should be sent:

by email to: recruitment@joh.cam.ac.uk
or by post to: HR Department, St John’s College, Cambridge, CB2 1TP

to arrive no later than 9.00am on Thursday 9th June 2022. Interviews are expected to take place in the week commencing Monday 13th June 2022.
In applying for this role, you will provide personal data which the College will process in accordance with its data protection obligations and its Data Protection Policy. Please see attached for a copy of our Data Protection Statement for further information about how we process your personal data.